

On Demand Visits allow Automatic Payments with Visit Auto Pay

When you schedule an On Demand Video Visit you will have the option to use Visit Auto Pay. This feature allows a patient put a credit card on file and consent to automatically pay up to a certain amount for their visit. (On Demand visits are billed at \$49). After insurance payments, the patient's responsibility will automatically be paid. The patient will receive an automatic email and text notifications before and after their payment method is charged.

1. Log in to your [MyChart](#).
 - a. No MyChart? No problem. Sign up [here](#).
2. From the **Menu** select **On Demand**.
3. During eCheck-in you will receive a prompt to sign up for **Visit Auto Pay**.
 - a. Click either the "Sign up for this visit" or "Do not sign up now".
 - i. If you choose to use Visit Auto Pay the default amount will be \$49.
 - b. Click **Next**.
4. Enter your credit card information.
 - a. You have the option to Save Payment Method for future payments.

eCheck-In

Insurance Payments Allergies Hardware Test Questionnaires Sign Documents

Payment for This Visit

Visit Auto Pay
Save time and paper by signing up to automatically pay for this visit and related services when your balance becomes due.
[Learn more](#)

Sign up for this visit Up to \$49
 Do not sign up now

Total amount you'll pay: \$0.00

Next Back Finish later

[Back to the home page](#)

How do you want to pay?

Enter payment information

We accept payments via the following credit card brands:

* Indicates a required field

* Name on card
[Text Field]

* Card number
[Text Field]

* Expiration date
mm / yyyy
[Text Field] [Text Field]

Security code
[Text Field]

Save payment method

Next Back Finish later

Billing information
PORTAGE MI 49024
-2341
:@bronsong.org
Enter a new address
[Text Field]

- b. Click **Next** to confirm all your payment information is correct.
 - i. You will return to the confirmation screen to show the Auto Pay agreement has been created.
- c. Click **Next** again to continue with eCheck-in.

eCheck-In

Insurance Payments Allergies PCP

✓ Your Visit Auto Pay agreement has been created.

We sent a confirmation to @bronsong.org.

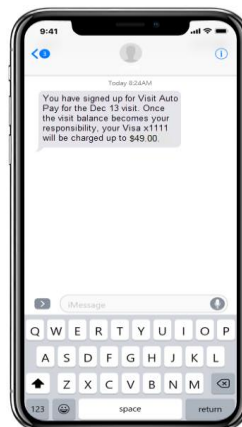
Date: 11/1/2022

Visit Auto Pay ^① \$49
Payment method: Health Care Payment x0

Visit Auto Pay Agreement #101 has been created to automatically pay up to \$49 for this service when your balance becomes due.

Next Back Finish later

5. After completing eCheck-in you will receive a text message or an email confirming the Visit Auto Pay signup.



You have signed up for Visit Auto Pay

YOUR MYCHART TEAM <DONOTREPLY@E>
To: [Redacted] Wed 12/15

Bronson Health Care Group

Signed Up for Visit Auto Pay

Account ending in 0871

Hi [Redacted],

You have signed up for Visit Auto Pay for the Dec 13 visit to Bronson Health Care Group. Once the visit balance becomes your responsibility, the payment method listed below will be charged up to the agreed amount.

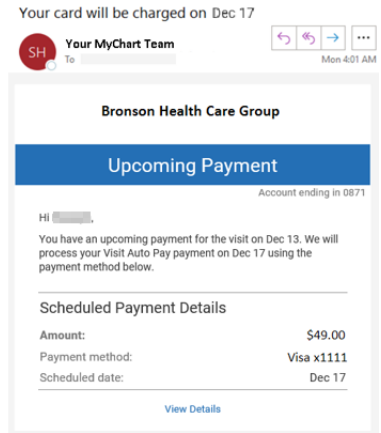
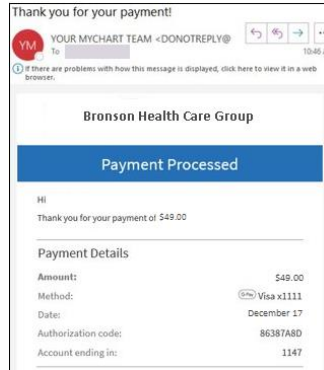
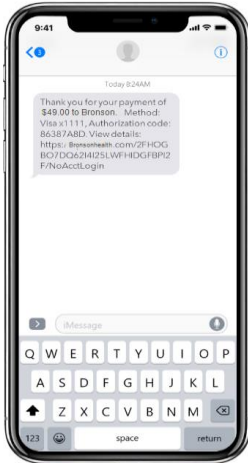
Visit Auto Pay Details

Auto pay up to:	\$49.00
Payment method:	Visa x1111
Visit on:	Dec 13, 2021

Your Visit Auto Pay agreement is valid until Jan 14, 2022.

6. Once insurance pays their portion of the visit you will be notified by text or email if there is a remaining balance that you are responsible for and when your credit card will be charged.
 - a. You may choose to cancel the Visit Auto Pay by following the links in the text or email notifications.

7. You will receive a notification once the payment has been processed.



You can also...

Change your payment method associated with the OnDemand Video Visit Auto Pay through MyChart. Navigate to the Billing Details page and click the Payments tab. You are able to change the payment method two times per Visit Auto Pay agreement. After two times you must call the billing office to make additional changes if needed.

